

Flight Attendants – Seasonal and Full-Time

Closing Date: March 30, 2010
Locations: Whitehorse, YT and Vancouver, BC
Hours: 70 block hours / 28 day blocks
Wage: \$26.94/block hour or commensurate with experience

Position Summary:

Our flight Attendants provide legendary northern hospitality throughout the Yukon and Canada. The Flight Attendant's primary responsibility is to ensure the safety of all passengers and crew while on duty. Positive energy, kindness, a real sense of humor, a professional attitude and the ability to work in a team environment are required to work in this highly visible, fast-paced and exciting environment. Flight Attendants are responsible to the Pilot-in-Command and In-Charge Flight Attendant, while on duty. This position will be responsible for, but not limited to the following duties:

- Welcoming passengers and assisting in the stowage of any cabin baggage
- Providing leadership, direction and assistance to passengers in the event of an emergency
- Demonstrating and announcing safety briefings to passengers
- Responding to and communicating any onboard safety concerns
- Abiding by all Air North bulletins, standard operating procedures and company policies
- Ensuring a high standard of professionalism is demonstrated at all times while on duty
- Completing various reports and are accountable for cash handling
- Assessing situations immediately and spontaneously reacting to standardize procedures
- Operating safety and emergency equipment such as stairs, oxygen systems, aircraft doors, evacuation slides, fire-fighting equipment, galley equipment, communication and lighting systems
- Performing all duties and adhere to all guidelines as stated in the flight attendant manual
- Willing to participate in public relations events i.e.: information sessions, job fairs, promotional photos, marketing events and trade shows

Qualifications and requirements:

- Must be available for initial 5 – 6 week training period starting – May 2010
- Must be 19 years of age on or before the start of training
- Successfully complete all initial and recurrent training
- Fluent in English (French or second language an asset)
- Grade 12 or academic equivalent
- Two or more years of customer service experience
- Respectful, friendly, courteous, approachable and confident personality
- Excellent communication skills and problem-solving techniques
- Excellent interpersonal and organizational skills
- Work well in a team environment or independently when required
- Willingness to consistently maintain superior standards of genuine customer comfort, care and service
- Ability to handle stressful situations professionally and with common sense and good judgment
- Basic computer knowledge
- Current valid Passport
- Ability to obtain an Airport Restricted Area Identity Card, includes a completion of a criminal background check and fingerprints
- Must be physically and medically fit and work within confined spaces or under varying conditions
- Required to wear a uniform and be impeccably groomed

To apply, please submit your resumé and picture:

Attention: Karen Pearson or Michele Turner, Human Resources
In Person: 150 Condor Road, Whitehorse, Yukon
By fax: (867) 456-3111 or **By e-mail:** careers@flyairnorth.com

We wish to express our appreciation to all applicants for their interest in the position and advise that only candidates selected for an interview will be contacted.

Air North, Yukon's Airline has been serving Yukoners for over 33 years. With over 200 employees, we offer competitive wages, benefit package and an enriching employment environment. Air North provides passenger and cargo service to and from the Yukon. Our fleet includes two (2) Boeing 737-200, one (1) Boeing 737-200 passenger/freighter, and four (4) Hawker Siddeley 748 aircraft.