



## CAREER OPPORTUNITY

**Job Title:** Flight Attendant  
**Location:** Whitehorse, Yukon  
**Hours of Work:** Full-time (70 Block Hours per 28-day period)  
**Wage/Salary:** \$27.94 per Block Hour  
**Closing Date:** February 12, 2012  
**Reports to:** Flight Attendant Manager

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### **Position Summary:**

*Our Flight Attendants provide legendary northern hospitality throughout the Yukon and Canada. The Flight Attendant's primary responsibility is to ensure the safety of all passengers and crew while on duty. Positive energy, a professional attitude and the ability to work in a team environment are required to work in this highly visible, fast paced and exciting environment.*

### **Duties include but not limited to:**

- Flight Attendants are responsible to the Pilot-in-Command and In-Charge Flight Attendant, while on duty.
- Adhere to all Air North standard operating procedures and company policies
- Provide leadership, direction and assistance to passengers in the event of an emergency
- Demonstrate and announce safety briefings to passengers
- Assist passengers and provide excellent customer service
- Account for necessary paperwork and cash handling
- Respond to and communicate any onboard safety concerns
- Operate safety/emergency equipment such as stairs, oxygen systems, aircraft doors, evacuation slides, etc.
- Promote and maintain effective safety management processes in support of the Company Safety Management System
- Perform all other related duties as set forth in all Air North manuals and by the Flight Attendant Manager

### **Qualifications:**

- Must be 19 years of age and fluent in English (French or second language a definite asset)
- Successfully complete all initial and recurrent training - (Initial training starts tentatively March 26, 2012)
- Must have completed grade 12 or academic equivalent
- Customer service experience
- Respectful, friendly, courteous, approachable and confident personality
- Able to handle stressful situations professionally and with common sense and good judgment
- Basic computer knowledge
- Ability to obtain and maintain valid Passport (travel documents)
- Ability to obtain an Airport Restricted Area Identity Card, includes a completion of a criminal background check
- Must be physically fit (able to stand and/or walk for long periods, lift up to 50 lbs, push and/or pull serving equipment, kneel, bend, reach and work within confined spaces during turbulence)
- Required to wear a uniform and be impeccably groomed
- Must be able to work with a flexible schedule (early mornings, afternoons, evenings, weekends, holidays and overnights away from home base)
- Must display mature and dignified conduct on the aircraft at all times (working, deadheading or traveling as a passenger)

If you are interested in this position, please submit your resume to Karen Pearson, Air North Human Resources Manager on or before **February 12, 2012**.

**Email:** [careers@flyairnorth.com](mailto:careers@flyairnorth.com) **Fax:** 867-456-3111  
**In-person:** Air North Administration Office - 150 Condor Road, Whitehorse, Yukon

***We wish to express our appreciation to all applicants for their interest in the position and advise that only candidates selected for an interview will be contacted.***

*Air North, Yukon's Airline has been serving Yukoners for over 34 years. With more than 200 employees, we offer competitive wages, benefit package and an enriching employment environment. In addition to scheduled passenger and cargo service to and from the Yukon, Air North also offers charter service throughout Canada and the USA (excluding Hawaii). Our fleet includes one (1) Boeing 737-500, one (1) Boeing 737-400, one (1) Boeing 737-200, one (1) Boeing 737-200 Passenger/Freighter and four (4) Hawker Siddeley 748.*