

# **Employment Opportunity** Seasonal Passenger Services Agent (Check-In)

| Competition#:  | 4N23-024                           |
|----------------|------------------------------------|
| Wage:          | \$21.00 per hour                   |
| Hours of Work: | Seasonal (May-September) Full-Time |
| Location:      | Whitehorse, Yukon                  |
| Closing Date:  | April 5, 2023                      |

We're looking for individuals who enjoy working in a fast-paced environment and want to work a variety of shifts with our dynamic PSA team!

If you have a good sense of humor and have a passion for customer service, we want to hear from you!

#### Why work for us?

- Set the pace for our travelers as they embark on their journey
- Employer paid health & dental benefits
- Travel certificates upon completion of season
- Group RRSP investment options
- Fuel discounts with our subsidiary company Chieftain Energy
- Opportunities for advancement in your career

## What does this role involve?

- Greeting passengers and issuing tickets
- Assisting passengers with boarding and disembarking the aircraft
- Communicating with other departments
- Operating passenger loading jet-way bridge (passenger walk way)
- Providing our award-winning customer service throughout all our daily interactions

#### What are the requirements for this role?

- Grade 12 High School Diploma or equivalent
- Must be able to obtain and retain a Transport Canada Airport Restricted Area Identification Card (RAIC)
- Effective conflict resolution and problem-solving skills
- Be physically fit (able to lift up to 70 pounds repetitively)
- Must be available to work shift work, split shifts, weekends and holidays
- Must be a Canadian citizen, Permanent Resident or show proof of right to work in Canada

#### How to Apply:

## Quoting competition #4N23-024,

please submit your resume and cover letter to the HR Department by April 5, 2023: careers@flyairnorth.com

We wish to express our appreciation to all applicants for their interest in this position. Due to the substantial volume of applications we receive, only candidates selected for an interview will be contacted. Applicants must clearly indicate that they meet the minimum qualifications to be considered for a position.

Air North, Yukon's Airline is committed to employment equity, and has been serving Yukoners for over 40 years. We offer competitive wages, an attractive benefits package including great travel perks, and an enriching work environment for our 350+ employees.

# flyairnorth.com

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