



Director of Information Technology

The Organization

Founded in 1977 as a small charter and training operation, Air North, Yukon's Airline has grown to over 500 employees and provides connections within the north and to our southern destinations of Vancouver, Edmonton, Calgary, Ottawa, Toronto, Victoria, and Kelowna. Investments from the Vuntut Gwitchin First Nation and local "Yukoners" supported the expansion into jet service and these roots influence our business, culture and service that we are proud of today.

Air North has been serving Yukoners for over 40 years. In addition to competitive salaries, we offer an attractive benefits package including great travel perks for you and your family (with over 70 airlines worldwide!), employer paid health and dental benefits, group RRSP investment options, and profit sharing. We have an exceptional track record that includes "World's Most Loved Airline," "Best Leisure & Specialty Airline," and "Best Airline in Canada." These awards and the many others we've received are a testament to the amazing people we are proud to employ.

We are on a mission to uphold a sustainable business model that represents a win for the company, a win for our customers, a win for our employees, and a win for the Yukon. We are searching for a Director of Information Technology that can create and drive a technology strategy to meet this objective at all levels of the organization.



The Role



This position reports to the Chief Financial Officer and leads the strategic direction for all technology operations within the organization. The Director will provide leadership to the IT and our in-house software development teams and guidance to relevant management. As a member of the senior leadership team, the Director will contribute at a strategic level by planning, implementing and monitoring systems and applications to help meet organizational goals.

The Director will hold a key advisor role and lend expertise across all IT functions. This position will be instrumental in leading the organization's technology transformation to overcome challenges and meet objectives.

- Analyse the end business requirements of all departments to determine and meet their technology needs
- Direct the organization's in-house software development team
- Liaise with senior leadership colleagues to exchange information, resolve issues, develop strategies and engage in long-term infrastructure, resource, and operational planning
- Maintain ongoing contact with internal partner and external stakeholders to resolve issues; to obtain current, complete and relevant information; and to develop partnerships to achieve Air North's business goals
- Serve as a senior leader and advisor on IT matters
- Assess and monitor systems to oversee the smooth delivery and operation of department services
- Identify vulnerabilities, the need for upgrades, configurations or new systems to ensure functionality and efficiency
- Ensure efficacy of both digital and physical security systems
- Participate in negotiations and contract assessments on behalf of the organization
- Manage department and project budgets and produce progress reports
- Ensure all IT operations adhere to a high privacy standard and are conducted in accordance with regulations and best-practices



Qualifications

- Minimum 8 years' experience in IT combined with demonstrated senior IT administration and leadership skills
- Minimum 5 years in a management or leadership role is desired
- Aviation, airline industry, travel or related experience a significant asset
- Familiarity with airline industry technology norms an asset (e.g., Type B Messaging)
- Degree in Computer Science, or a related field or equivalent experience (Master's an asset)
- Familiar with Java
- Strong working knowledge of project management principles and ability to build positive working relationships with internal and external stakeholders
- Must be a Canadian citizen, Permanent Resident or show proof of right to work in Canada

This position is available as a remote opportunity in Vancouver, Victoria, Kelowna, Calgary or Edmonton. If remote, this position may require travel to our various bases, primarily Whitehorse, YT.

Upon request, this position may be offered as a term opportunity with a minimum commitment of 2 years.

Relocation assistance is available should the successful candidate wish to call Whitehorse, Yukon home.





Whitehorse, Yukon

Established as the Yukon's capital city in 1953, the City of Whitehorse is home to some of the most spectacular scenery, talented artists and innovative businesses in Canada. Situated along the Yukon River on the traditional territory of the Kwanlin Dün First Nation and the Ta'an Kwäch'än Council, over 33,000 call Whitehorse home.

Access to nature remains a top value for residents who can enjoy recreation activities year-round, a vibrant art scene and a multitude of cultures as people from all over the world have decided to settle north of 60. The Yukon is a vibrant territory known for stunning beauty, endless outdoor pursuits, wildlife, First Nations culture and arts, and northern lights as well as Canadian gold-rush history.

- There is a reason why the Yukon has seen a steady growth in population; it's because it truly is a wonderful place to live, work and play.

How to apply

To apply, please submit a cover letter and resume via LinkedIn or to careers@flyairnorth.com.

For more details, please contact

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