



# Employment Opportunity

## Seasonal IT Support Technician

Competition #: 4N23-047

Wage: \$20.00 (or commensurate with experience)

Hours of Work: Seasonal Full-time (35 to 40 hours per week)

Location: Whitehorse, Yukon

Closing Date: May 30, 2023

Air North, Yukon's Airline has always taken pride in providing the most authentic Yukon hospitality experience to all its customers. In 2020 Air North, Yukon's Airline was named the best airline in Canada on Trip Advisor. This is a testament to the dedication and hard work of Air North's employees and the loyalty of their customers.

Behind the scenes is a hard-working technology-based team that supports our Air North and Chieftain employees via telephone, email, desk-side and when needed, remote support. Reporting to the IT Network Manager, the IT Support Technician is responsible for supporting end-users of the hardware and software of Air North, Yukon's Airline and Chieftain Energy.

### Duties and Responsibilities include:

- Monitor and respond to IT emails and phone lines
- Help install new electrical cable for a security system
- Assisting the helpdesk with day-to-day support
- Installing network cabling
- Identify and communicate technical problems, processes and solutions

### Qualifications/Conditions of Employment:

- Grade 12 High School Diploma or equivalent
- Experience in network or electrical cabling
- Knowledge of desktop hardware and software
- Able to work efficiently in a fast-paced environment, under demanding time constraints
- Must be able to obtain and retain a Transport Canada Airport Restricted Area Identification Card (RAIC)
- Must be a Canadian citizen, Permanent Resident or show proof of right to work in Canada

### How to Apply:

Quoting competition 4N23-047, please submit your resume and cover letter to the Human Resources Department:

Email: [careers@flyairnorth.com](mailto:careers@flyairnorth.com)

*We wish to express our appreciation to all applicants for their interest in this position. Due to the substantial volume of applications we receive, only candidates selected for an interview will be contacted. Applicants must clearly indicate that they meet the minimum qualifications to be considered for a position.*

*Air North, Yukon's Airline is committed to employment equity, and has been serving Yukoners for over 40 years. We offer competitive wages, an attractive benefits package including great travel perks, and an enriching work environment for our 350+ employees.*

[flyairnorth.com](http://flyairnorth.com)

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